

TENANT MANUAL



www.mississaugaexecutivecentre.com @missexeccentre

MISSISSAUGA EXECUTIVE CENTRE

1,2,3,4

ROBERT SPECK PARKWAY MISSISSAUGA, ON L4Z 3M3

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[1] INTRODUCTION

a. MEC is Green

Mississauga Executive Centre (MEC) is a successful leader in protecting the environment and is committed to reducing its environmental impact. Listed, are some of the energy efficient and environmental efforts at MEC:

Automated systems to control lighting, heating and ventilation cooling systems Electric vehicle plug in stations available to Tenants who drive sustainably

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To our Valued Tenant,

On behalf of the Colliers International Property Management team, we would like to welcome you to the Mississauga Executive Centre.

Mississauga is Canada's sixth largest city with a population of more than 740,000 residents. It is a progressive community situated on the shores of Lake Ontario and in the heart of the Greater Toronto Area. Mississauga is recognized as a top business friendly community, with over 61 head offices of Fortune 500 companies.

The Mississauga Executive Centre is centrally located in the heart of Mississauga near the intersection Hurontario and Highway 403, minutes from Canada's Largest Airport provides non-stop service to 180 destinations in 60 countries across the globe. The sky is the limit to your business at this world class location.

We are honoured you chose the Mississauga Executive Centre and look forward to a long and mutually beneficial relationship. Our team is ready to provide you with unparalleled service with the most we have to offer.

Your Tenant Manual has been created to provide you with important information in regards to your tenancy. For your benefit, we encourage you to use this as a guideline to our complex.

Welcome and thank you for choosing the Mississauga Executive Centre.

Onsite organic composting with the Rocket Composter Power conservation by including light sensors in washrooms and stairwells Reduced toxicity from low environmental-impact materials used throughout the complex Water recycling in exterior fountains LED Lighting retrofit CycleLoan a free bicycle rental program available seasonally from April to November MEC ReUse Centre is a storage facility open to tenants that houses lightly used office supplies and furniture.

b. Awards & Memberships



LEED Gold EB (Achieved Gold Re-Certification in 2015)

Leadership in Energy and Environmental Design for Existing Buildings is an internationally accredited trademark to promote green building practices and high performance buildings. LEED carefully assesses the environmental impact of any building and by doing so it determines the status.



BOMA BESt Award

Building Owners and Managers Association, Building Environmental Standards, recognizes commercial buildings which prove to have exceptional environmental and energy performance.

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BOMA Certificate of Excellence

Building Owners and Managers Association, Certificate of Excellence, is a meticulous certification program which evaluates the building management and operations, community impact, Tenant relations, energy and environment management, emergency preparedness and the training of building personnel.

BOMA 360

The prestigious BOMA 360 designation demonstrates that these buildings meet or exceed the industry's highest standards. It also means that you, our valued tenants, can rely on superior building management to ensure best-in-class service.



TOBY Awards BOMA Toronto & Canada: The Outstanding Building of The Year 2015

The Outstanding Building of the Year (TOBY®) Awards is the most prestigious and comprehensive program of its kind in the commercial real estate industry recognizing quality in commercial real estate buildings and rewarding excellence in building management. In 2015 MEC achieved recognition regionally and nationally qualifying for submission to the international award.



RCO Gold (IC&I Office Building) 2015

Recycling Council of Ontario recognizes properties which demonstrate exceptional waste minimization and high diversion rates.



RCO (Recognizing unwavering commitment to a waste free society) Green Teams 2014

Mississuaga Executive Centre |

Recognition in demonstrating 3R philosophy (reduce, reuse, & recycle) and supporting environmental goals in the workplace.



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MEC 1 Greatest Energy Reduction (10%+) 2015
MEC 2 Greatest Energy Reduction (20%+) 2015
MEC 4 Greatest Energy Reduction (15%+) 2015
MEC 4 Lowest Energy Use 2015, 250,000 -
500,000 sq ft.
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Race to Reduce is a program introduced by CivicAction as an effort to reduce energy consumption by over 10% with the help from Landlords and Tenants. Race to Reduce acknowledges participants which exhibit a remarkable effort to reach their energy objectives.



Smart Commute Mississauga

Smart Commute is a program from Metrolinx as an initiative for easing gridlock and saving people time and money for the Greater Toronto and Hamilton area. The purpose is to introduce people to untraditional methods of transportation such as walking, cycling, transit and carpooling to get people from point A to B.

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$\left[\begin{array}{c}2\end{array}\right]$ property management office & key information

a. Directions

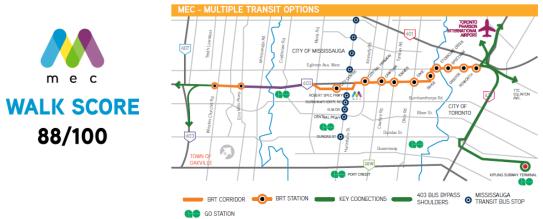
The Mississauga Executive Centre is strategically located in the heart of downtown Mississauga on Robert Speck Parkway.

Private Vehicle: From the 403, exit south on Hurontario Street, turn left on Robert Speck Parkway. From the QEW, head north on Hurontario Street, turn right on Robert Speck Parkway.

Public Transit: Square One Go Transit is walking distance and two bus stops are located adjacent to the complex.

MEC experiences less traffic congestion than ACC and Meadowvale, due to a vast network of public transportation and exceptionally close proximity to highways.

MEC has a high walkability score, 88/100. Walk Score is a number between 0 and 100 that measures the walkability of any address. The higher the number the better the walkability score. MEC's location is 20 plus points ahead of Meadowvale, Hwy 401/Hurontario, Airport Corporate Centre and Winston Park. Drive less, live more!



b. Property Management Office

The Mississauga Executive Centre Property Management Office is located on the 2nd floor of 4 Robert Speck Pkwy (MEC 4), suite 260. Office hours are from 9:00 a.m. to 5:00 p.m., Monday through Friday, excluding statutory holidays.

c. Important Contact Information

Emergency Phone Numbers:

Ambulance, Fire, Police

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Mississuaga Executive Centre

911

24-Hour Service Centre 1.877.255.5888 Service.Centre@colliers.com The Command Centre - 1 Robert Speck 905.279.6640 1 Robert Speck - Front Desk Security 905.279.2550 2 Robert Speck - Front Desk Security 905.275.5418 3 Robert Speck - Front Desk Security 905.897.7096 4 Robert Speck - Front Desk Security 905.276.8822 Property Management Office: Mary Dunn 905.275.5000 Mary.Dunn@colliers.com Receptionist / Accounts Payable Becki Kimpton 905.281.7220 Becki.Kimpton@colliers.com Property Manager Manny Costa 905.281.7231 Manny.Costa@colliers.com Operations Supervisor Joel Victoria 905.281.7232 Joel.Victoria@colliers.com Construction Manager Ashley Couto 905.281.7227 Ashley.Couto@colliers.com Property Administrator / Accounts Receivable Adriana Carvalho 905.281.7204 MecParking@colliers.com Parking Administrator Ron Jasinski 416.620.2801 Ron.Jasinski@colliers.com Leasing, Senior V.P. Domenic Galati 416.620.2834 Domenic.Galati@colliers.com Leasing, Associate V.P. Security Supervisor 905.281.7233 mecsecurity@colliers.com

Fax Number

905.275.5337

d. Building Hours of Operation

The regular building hours of operation are 6:30 a.m. to 6:30 p.m, Monday through Friday, excluding Saturdays, Sundays, and statutory holidays. As a Tenant, you have access to your office anytime during these hours. Outside the hours of operation, Tenants require security cards to access their units, unless access to your floor has been restricted (applicable to some Tenant floors only).

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e. Lighting System

Tenants are advised to shut off all the lights where possible in their premises when leaving at the end of the day. A program automatically shuts all lights off in Tenanted areas at 7:00 p.m and lights resume at 7:00 a.m. the next day. This cost-effective measure ensures that the building is run efficiently and helps keep the building's operating cost down.

f. Heating Ventilation and Air Conditioning

The building's heating, ventilation and air conditioning systems are operational from 7:00 a.m. to 7:00 p.m. Monday to Friday, except statutory holidays. HVAC outside of these hours (or according to your lease) will be subject to a charge of \$35.00 per hour (subject to change) and will require written authorization by completing a Work Permit Request Form (See page 47 & 48). Please see the Property Management Office for authorization and other inquiries.

g. Deliveries

All deliveries are restricted to the loading areas and service elevators. See security in the lobby between the hours of 6:30 a.m. and 6:30 p.m. in order to access the service elevator or contact the Property Management Office. No deliveries are allowed between 8:00 a.m. from 9:30 a.m. and also from 11:30 a.m. and 2:00 p.m. The service elevators are restricted to $\frac{1}{2}$ hour usage during the day with at least 24 hours' notice and with prior approval from the Property Management Office. Any damage in entrances, elevators and corridors from a delivery is to be paid to the Property Management Office for the cost of reparation.

h. Statutory Holidays

On statutory holidays the building will operate under weekend security procedures. Garbage removal and cleaning services will resume on the next business day. Please advise the Property Management Office if your company's holiday schedule differs from the buildings.

The following statutory holidays are observed throughout the calendar year:

January New Year's Day February Family Day April Good Friday May Victoria Day

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July Canada Day August Civic Holiday September Labor Day October Thanksgiving Day December Christmas Day & Boxing Day

i. Annual Events Calendar

Various events are held throughout the year across the complex and in the building lobbies. Below are some of the events held every year.

Winter	Spring	Summer	Fall
 Christmas Gifts Toy/Food Drive Valentine's Day Carpool Week 	 Earth Week/ Day - Clean up the Creek Event Appreciation Events (Discount Ticket Program) Fire Warden Training & Drill Canadian Peregrine Falcon Banding Ceremony 	 Tenant Appreciation BBQ Active Switch Challenge 	 Appreciation Events (Discount Ticket Program) Flu Clinic

j. Mail Service

- At 1 Robert Speck Pkwy (MEC 1), keyed mailboxes are located in the P2 level of the building; 2 outgoing mail boxes are located just outside the building near the loading dock.
- At 2 Robert Speck Pkwy (MEC 2), all mail is delivered directly to your suite on a daily basis; 2 outgoing mailboxes are located just outside the building near the loading dock.
- At 3 Robert Speck Pkwy (MEC 3), all mail is delivered directly to your suite on a daily basis. For your convenience, 2 outgoing mail boxes are located just outside the building at the North Entrance.
- At 4 Robert Speck Pkwy (MEC 4), all mail is delivered directly to your suite on a daily basis. For your convenience, 3 outgoing mail boxes are located just outside the building near the loading dock.

k. Payment of Rent and Other Charges

Page | 11 TENANT MANUAL (2016) Colliers offers a Pre-authorized Electronic Funds Transfer Program (the "EFT") which will permit you to make rental payments by way of automatic debit from your bank account (See pages 41 & 42).

Payment is due on the first day of each month and should be made payable as follows:

Colliers Macaulay Nicolls (Ontario) Inc., ITF Mississauga Executive Centre 4 Robert Speck Pkwy, suite 260 Mississauga, Ontario, L4Z 1S1 Attention: Accounts Receivable

If you have any questions with regards to your rent, please contact Accounts Receivable at the Property Management Office.

1. Tenant Insurance

As specified in your lease, all Tenants must have valid active insurance at all times. Tenants are required to provide Colliers with an appropriate insurance certificate which details very clearly your coverage before assuming tenancy and annual insurance renewals must be forwarded to our office (4 Robert Speck Pkwy, Suite 260, Mississauga, Ontario, L4Z 1S1) to ensure continuous coverage. Please note that the Property Management Office requires a minimum of five million dollars (\$5,000,000.00) liability insurance naming the Tenant as the insured party. The insurance certificate should include:

Certificate Holder:	Additional Insured:		
Colliers Macaulay Nicolls Inc.	Desjardins Financial Security		
ITF Mississauga Executive Centre	Life Assurance Company,		
4 Robert Speck Parkway, Suite	ONTARI Holdings Ltd.,		
260	AIMCo Realty Investors LP and		
Mississauga, ON L4Z 1S1	Colliers Macaulay Nicolls		
	(Ontario) Inc.		

m. Lost and Found

All inquiries regarding lost and found items should be directed to the Front Desk Security in your building or to the Property Management Office.

n. Bicycles and Animals

As a complex wide policy, Tenants shall not bring any animals or birds into the building and MEC does not permit bicycles or other vehicles inside the building except in designated areas.

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o. Furniture and Equipment

The Tenant is to ensure that furniture and equipment being moved into or out of the premises is moved through entrances, elevators and corridors and is done during a timeframe designated by the Property Management Office. The movers or moving company must be approved by the Property Management Office and shall pay for any damage to the building caused thereby.

p. Solicitation

The Property Management Office reserves the right to restrict or prohibit canvassing, soliciting or peddling in the grounds or buildings of the property.

[3] SITE INFORMATION

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Mississuaga Executive Centre

a. Complex Description

Numerous successful international and domestic businesses call the Mississauga Executive Centre home. The location and amenities have proven to allow organizations to grow to their full potential. The positioning of the complex offers close proximity to bus-stops, Go transit, and major arterial expressways. Key amenities include a full service professional Property Management Team, energy efficient retrofits, and various retail Tenants.

Key Specs

- Each building contains 15 floors
- 1.1 million square feet of leasable office
- Secure above and underground parking options providing a total of 3,700+ parking spaces
- Secure Storage Facility
- Bicycle Racks
- Fiber Optic Cabling

b. Building Address and Complex Accessibility

- 1 Robert Speck Pkwy (MEC
 1) L4Z 2GS
- 2 Robert Speck Pkwy (MEC
 2) L4Z 1H8
- 3 Robert Speck Pkwy (MEC
 3) L4Z 2G5
- 4 Robert Speck Pkwy (MEC
 4) L4Z 1S1



[4] BUILDING AMENITIES

a. Parking

For monthly cardholders, parking is available during normal business hours only. All monthly cardholders will require a programmed parking access card to enter the underground parking garage. For after-hours access, a security access card is also required to open the garage door.

Page | 14 TENANT MANUAL (2016) Monthly parking is allocated based on your lease. Additional parking may be requested by calling the Parking Administrator at 905.281.7204 or via email at MecParking@colliers.com.

Colliers offers a Pre-authorized Electronic Funds Transfer Program (the "EFT") which will permit you to make parking payments by way of automatic debit from your bank account. Please see the Property Management Office for further details and to fill out the enrollment/ authorization form (See pages 41 & 42).

The monthly parking fee allows for parking, used or not, during business hours. A comprehensive list of rules and regulations for parking in the underground is provided with each monthly parking application.

b. Carpool Parking & Electric Plug-In Charging Stations

Mississauga Executive Centre actively supports environmentally and economically sustainable forms of transportation. As one of Colliers Mississauga Executive environmental strategies, the Centre in partnership with Smart Commute Mississauga has implemented а carpooling program. Anyone can register to the program. You can sign up as a group/pair or you can sign up alone and get matched on www.smartcommute.ca/mississauga. To find out more information contact Parking Administrator at 905.281.7204 email the or MecParking@colliers.com.

Carpool Definition: A carpool is a group of two or more people who:

- Travel together
- Have registered with the Colliers Parking Office and online at www.smartcommute.ca/mississauga/

Incentives:

 Colliers will reserve premium, preferential parking spaces for use by multi-occupant vehicles displaying a valid carpool permit. Unauthorized use of these spaces will result in fines, loss of permit and other penalties.

In 2015 Colliers introduced a new program, Shared Electric Vehicle (E.V.) Plug-In Program, to all tenants of 1, 3 & 4, Robert Speck and expanded the program to tenants of 2 Robert Speck in Q1 of 2016. The program provides ESA approved charging units located in each of the underground parking garages conveniently located close to the building entrance and showcased by sustainable green walls and LED lighting. To

find out more information or register contact the Parking Administrator at 905.281.7204 or email MecParking@colliers.com. All parking registration forms can be found on pages 49 to 52.

c. Keys and Security Access Cards

Keys are ordered from the building Management Office by calling 905.275.5000. There is a nominal charge for keys. Security access cards are required to access the building after normal business hours. Access cards will be provided upon the Tenant's request by calling Management Office. Please provide us with one week's notice to allow time for programming cards. Please allow two days for all additional key requests.

The replacement fee for lost, stolen or damaged access cards is \$25.00 (subject to change).

d. Storage Facilities

A variety of on-site storage room facilities are available in the complex for your use. Place a request for availability and cost of a storage unit in your building by contacting the Property Management Office.

e. Food and Beverages

Only Tenants approved from the Property Management Office with a prior written consent may prepare, solicit orders for, sell, serve or distribute foods or beverages in the buildings or on the grounds.

MEC has Ground Floor Retail Tenants which provide an assortment of food and services which can be purchased throughout the day.

f. Ground Floor Retail Tenants

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MEC 1	Pumpernickels Kids And Company (Daycare)	MEC 3	Gateway Newstands The Printing House Desjardins Café Tim Hortons
MEC 2	Scotiabank Dr. Banducci (Optometrist)	MEC 4	Century 21 Paradise Cafe

[5] TENANT & BUILDING SERVICES

a. Service Requests

In order to deliver our commitment of providing you with a comfortable, efficient working environment and the highest level of service, please ensure that all service request calls are made by the Tenant contact of your company to the Service Centre at 1.877.255.5888 or via email at Service.Centre@colliers.com.

Some examples of service requests include but are not limited to:

- Cleaning
- Lighting & ventilation
- Light bulb change
- Temperature change

b. CycleLoan Free Bicycle Rental

MEC offers a free bicycle rental program available seasonally, from April to November, five days a week from 8:00 a.m. to 5:00 p.m., except for statuary holidays and poor weather conditions. Interested renters are to complete the registration form *(See pages 36-40)* and bring it to security or to the Property Management Office (4 Robert Speck Pkwy, Suite 260) for authorization. Once approved, renters can sign out a bicycle for free anytime they wish during the stated hours of operation.

c. Car Wash Service

Professional Car Cleaning & Detailing Service is available at 3 Robert Speck, P2 level, available Monday to Friday from 9 a.m. to 5 p.m. This service is available to Tenants, Guests, and the General Public using the parking facility. For information and rates, visit their website at www.pristinedetailing.ca

d. MEC Re-Use Centre

MEC offers a second home to lightly used office



supplies which can be shared amongst Tenants throughout the complex. Tenants may drop items off or take items for their office. The Re-Use Centre is located in the P1 level of MEC 4. For access please see the MEC 4 Front Desk Guard or the Property Management Office.

e. Service Elevator Booking

It is required to book the service elevators as soon as you have a move in date. To reserve, request a booking at least one week in advance; service elevators are high in demand. The elevator can be booked by completing the Work Permit Request Form (See pages 47 & 48) and once fully completed, email it to the Operations Supervisor or fax (905.275.5337) to the Property Management Office.

Don't forget to provide your movers with the dimensions and capacity of the service elevators below to ensure a quick and efficient move.

MEC 1

Cars 1-4, 6: Door height: 84" Door width: 42" Cab width: 81" Cab depth: 62.5" Suspended ceiling height: 101" Capacity: 3500 lbs Car 5 (Freight/Service): Door height: 84" Door width: 42" Cab width: 73" Cab depth: 68" Suspended ceiling height: 150" Capacity: 3500 lbs

MEC 2

Car 1 (Freight/Service): Door height: 84" Door width: 42" Cab width: 73" Cab depth: 67" Ceiling height: 120" Capacity: 3500 lbs Cars 2-5: Door height: 84" Door width: 42" Cab width: 81" Cab depth: 62.5" Suspended ceiling height: 89.5" Capacity: 3500 lbs

MEC 3

Car 1 (Freight/Service): Door height: 84" Door width: 42" Cab width: 71" Cab depth: 68" Ceiling height: 108" Capacity: 3500 lbs Cars 2-5: Door height: 84" Door width: 42" Cab width: 80" Cab depth: 64" Suspended ceiling height: 90" Capacity: 3500 lbs

MEC 4

Car 1 (Freight/Service):

Door height: 84" Door width: 42" Cab width: 71" Cab depth: 68" Ceiling height: 108" Capacity: 3200 lbs Cars 2-5: Door height: 84" Door width: 42" Cab width: 81" Cab depth: 62.5" Suspended ceiling height: 88" Capacity: 3500 lbs

[6] HOUSEKEEPING & RECYCLING

a. Cleaning Services

Frequent inspections of Tenant areas are made by Colliers to monitor the quality of janitorial service. The Management team meets regularly with the contract-cleaning supervisors to assess performance and ensure our quality standards are maintained. If you have any comments or concerns regarding cleaning or would like to have additional services above our building standard provision (for example, dishwashing and special functions), please contact the Operations Supervisor at 905.281.7231 and we will respond to your request as quickly as possible.

Our cleaning contractor services all Tenant offices and common areas. The nightly cleaning starts at 5:30 p.m. Monday through Friday, with the exception of statuary holidays. Tenant office premises include all areas unless specifically secured and requested to be omitted. Common areas include washrooms, elevator lobbies, corridors, and stairwells. Daytime cleaning staff is on site attending to washrooms and common areas from 8:00 a.m. to 4:30 p.m. Monday through Friday, except statutory holidays.

Cleaning staff are instructed to lock all entrance doors and not to open these doors for any person. They have also been advised to leave internal doors as they find them.

For a cleaning schedule for all Tenant office premises, or a list of cleaning specifics and recycling rules, please contact the Property Management Office.

b. Garbage, Recycling and E-Waste Disposal

We pride ourselves on well-established waste and recycling programs that exceed industry standards and satisfies Ontario Ministry of Environment (MOE) regulations. Annual waste audits are conducted by a third party consultant that ensure our processes are compliant and capture/diversion rates are competitive.

Removal of garbage from Tenant premises is carried out nightly Monday to Friday by the cleaning staff. All waste receptacles from desks, lunchrooms, kitchenettes, etc. are emptied nightly and brought down to the loading area for compacting. Please refer to the "Trim Your Waste" poster for waste classification (See page 22).

For routine removal of delivery boxes, please ensure all corrugated cardboard is flattened and bundled for disposal. Please clearly mark

all waste not placed in usual containers as "Garbage" - sticker labels are available upon request from the Management Office.

All e-waste (electronic waste) is collected in the large bins located in each of the buildings' loading dock areas. Waste is safely dismantled and recycled at a certified facility then tracked, weighed and a certificate is issued confirming the exact weight diverted from landfill. Anything that can be plugged in or is battery powered from the office or home can be recycled. Exceptions would be light bulbs, medical/lab equipment and some industrial electronics. If you need assistance moving items down to the loading dock area, please contact the Management Office. Below is a list of accepted items:

OFFICE	SERVER ROOM	COPY ROOM
Desktop	Servers	Photocopiers
Laptop	Switches	Fax Machines
Monitors	Network Equipment	Printers
Keyboards, Mice, Accessories	UPS Units	Toners & Ink Cartridges
Telephones, Cell Phones	All Batteries	
Audio & Video Equipment	Wires	

Used batteries can be disposed of in the collection boxes located on each of the security desks in the main lobby. Small collection receptacles are available upon request from the Management Office and should be placed strategically throughout your premises (reception, mail, staff, lunch rooms etc).



Organic waste is collected nightly from tenants that choose to separate and dispose food waste from regular and recyclable material. The organic matter is transferred to our on-site waste composter unit where it is put through a maceration process and after 10-14 days it produces natural compost that is put back into the landscaping throughout the complex.



✓ Plastics @@@@@@@

Tetra paks

- Aluminium and steel cans
- Milk and juice cartons
- Glass bottles
- No coffee cups
- X No wax paper
- No plastic bags
- 🔀 No styrofoam

✓ Coffee cups

Plastic bags

X No batteries

& containers

X Organic food waste

× No paper recycling

X No electronic waste

X No toner cartridges

Paper towels, napkins

Styrofoam & polystyrene cups

X No bottles & cans recycling

ORGANIC WASTE

- Fruits, vegetable scraps
- Meat, fish, bones
- Pasta, bread, cereal
- Dairy products, egg shells
- Coffee grounds, filters, tea bags
- Candies, cookies, cake
- No paper towels
- ☑ No coffee cups
- X No oil, grease

PAPER PRODUCTS

- File folders
- Newspapers / magazines
- Directories
- Windowed envelopes
- Boxboard
- X No paper towels
- X No coffee cups



Thank You for recycling and diverting waste from landfills

Wasteco

Note: Please do not place any valuables such as wet shoes, boots, office supplies or umbrellas in blue boxes or garbage cans. We are not

responsible for any items left in blue boxes or garbage cans that have been disposed of by mistake.

c. The Rocket Composter

MEC is always seeking ways to reduce its impact on the environment in an effort to increase the quality of life within the complex. MEC has become the first office complex in Mississauga to invest in the organic composter called the Rocket Composter.



Originally Kingdom, from the United this

sophisticated

equipment is a hygienic, sustainable system which reduces carbon emissions by eliminating the need for waste disposal transportation. Inside the vessel of the Rocket Composter organic material can transform into high quality compost in only 14 days.

The composting process is as follows:

- Disposal of food waste goes into green organics bins.
- Waste is emptied into the Rocket Composter.
- During a 10-14 day period, an auger mechanism combined with heat, breaks the material down.
- Nutritious composting material is produced and added back into the MEC landscaping.

As a Tenant within the building, we will be glad to assist you if you need help in engaging your employees to properly dispose waste, recycling and organics.

[7] SECURITY & LIFE SAFETY

a. Security

The building has a 24-hour security program that includes 24-hour onsite security personnel. The building security desk is manned from 6:30 a.m. until 6:30 p.m. Monday to Friday with the exemption of statutory holidays. To contact on-site security after hours please pick up the courtesy phone at the security desk in the main lobby or call the Command Centre at 905.279.6640.

Here are some recommendations to safeguard Tenants and employee property:

Keep your suite doors leading into the common areas closed at all times. The doors provide a fire/smoke separation (Fire Department requirement), and keep undesirables from gaining easy access to your premises.

- Report thefts, threats, and suspicious or criminal activity to security immediately. Do the same for undesirables and suspicious persons.
- Report any lost or stolen access cards to the Property Management Office immediately so they can be voided.
- Ensure that your suite is always locked when no one is present. Assign individuals to lock your doors at the end of the day.
- Instruct front desk personnel to discourage persons from soliciting for funds. Many times, these persons are scouring the premises for future theft.
- Encourage a clean desk policy in your office. Avoid leaving laptops and other articles of value on your desk is asking for trouble. Lock up all valuables before you leave.

b. CCTV and Duress Alarm System

Close-circuit Television (CCTV) is a video monitoring system used for security purposes. The security cameras are located in specific locations of the exterior and the underground of the building.

Duress Alarm system, sometimes referred to as panic buttons, are located in specific locations in the underground garage. The Duress Alarm system is an emergency communication system that allows security to clearly locate where help or assistance is needed.

c. Obstructions

Tenant shall not obstruct or place anything in or on the sidewalks or driveways outside the building or in the lobbies, corridors, 23 stairwells, or other common areas of the building, or use such locations for any purpose except access to and exit from the premises. MEC may remove at Tenant's expense any such obstruction or thing (unauthorized by the Property Management Office) without notice or obligation to Tenant.

d. Proper Conduct

Tenant shall not conduct itself in any manner which is inconsistent with the character of the Building as a first quality building or which will impair the comfort and convenience of other Tenants in the building.

e. Emergency Building Procedures

Acts of nature can come in the following forms:

Earthquakes:

An earthquake is a sudden shaking of the earth caused by the breaking and shifting of rock or layer beneath the earth's surface. The province of Ontario is on a mild fault line, and there have been previous reports of some mild tremors in the area.

Here are some procedures to follow in case of an earthquake:

- Position yourself under a sturdy desk or table against an interior wall.
- Do NOT take cover near an exterior wall or window.
- Crouch under the furniture tucking your head under your knees. Protect your head with your arms. Try and move with the furniture.
- Be aware of falling plaster, light fixtures, heavy items on shelves, mirrors, wall hangings, glass from windows and swinging doors.
- If caught in an elevator, DO NOT ATTEMPT TO LEAVE THE ELEVATOR CAB. Be prepared should there be a power shut down and jamming of the elevator in the shaft. Be patient as it may take some time for help to arrive.
- After the earthquake, remain calm. Do not rush to exits as surging crowds in stairwells and exit points are just as dangerous as the quake itself.
- Wait for an "all clear" announcement from building management as aftershocks may occur.
- Do not attempt to move seriously injured persons unless a matter of life and death. If phone lines are dead, contact Security via the red fire phones located at each stairwell.
- Turn off all appliances such as computers, dishwashers, copiers, etc. as soon as possible. Do not turn light switches on or off. A spark may ignite any leaking gas fumes. Use flashlights only no matches or candles.

Floods:

Flooding can occur in a building as a result of an internal or external cause. Flooding becomes a crisis when there is a threat to an individual's safety, building structure or the environment.

Here are some procedures to follow in case of a flood:

- Items in storage lockers or essential equipment should be positioned upright or placed on a platform.
- In case of flooding, contact the Property Management Office or the Service Centre at 1.877.255.5888 via email at Service.Centre@colliers.com to advise them of the situation. Be cautious of live wires. Keep all electrical equipment turned off until an "all clear" is given.

Tornadoes:

A tornado is a violent storm with swirling winds, which appears as a rotating, funnel shaped cloud. When it strikes, a tornado sounds like the roaring of an airplane or a locomotive. In the event a tornado is sighted, report it to the police department. Notify the Property Management Office at the Service Centre. Advise employees to stay away from windows and to take cover in an interior hallway of the building's lowest floor.

Hurricanes:

Hurricanes are tropical cyclones in which the winds attain speeds greater than 121 km/h. Hurricanes can be tracked for several days allowing sufficient time for preparation and implementation of preventive measures.

In the event of an impending hurricane, all occupants should be confined indoors to a designated shelter or basement. Wear a hard hat if available. Do not leave the shelter until the "all clear" is given - a lull of about 30 minutes is not abnormal during a hurricane. After the hurricane, move around the building with extreme caution paying particular attention to loose wires, loose structural components and shattered glass.

Bomb Threat:

All bomb threats must be taken seriously. If the caller is familiar with the building and specific about the location of the bomb, it is very likely a real threat. If you receive a bomb threat:

- Call the Police at 911 and advise them of the building and location of the threat.
- Call the front desk or Command Centre of your building and inform them of the situation.
- Advise your immediate supervisor or manager of the call. They will determine whether to institute a search of the premises.
- If you locate an unidentified package, call the Police immediately at 911 and the front desk or Command Centre of your building. Do NOT touch, shake it or listen to the package.

Criminal Activity:

Every effort is made by building staff to deter, detect and report any activity that may impact the building's day to day operation. Some of these activities include vandalism, assault, break and enter, fights, riots, drug activity, theft, gunfire, etc.

Proper preventive measures can reduce or even eliminate the chances of a crime occurring. All Tenants can assist in the prevention of these activities.

Here are some suggestions:

- Report any flickering or burnt out lights.
- Report any dimly lit corridors, stairwells, washrooms and other areas.
- Report doors that do not lock properly.
- Report broken windows.
- Confront unknown individuals on your premises, only if comfortable in doing so.

In the event that there is an occurrence in spite of all precautions taken, call 911 if necessary and then report the crime to Security. Remain calm. Stay away from the potentially dangerous situation and do not attempt to block the escape of an assailant or thief.

If possible, get a full description of the individual including height, weight, age, sex, hair colour, distinguishing features, type of clothing, type of vehicle used, colour and license number.

Elevator Emergency Procedures:

In the unlikely event, that you are entrapped in an elevator:

• Do not panic and try to remain calm.

- Pick up the phone located in the cabinet below the elevator buttons.
- Advise Security that you are trapped in an elevator. Indicate the floor in which the elevator malfunctioned, if possible.
- Inform him/her of any medical condition and if emergency personnel are required.
- Do not attempt to pry the doors open. Only a licensed elevator technician is qualified to free an entrapped individual.

Fire Safety:

In accordance with the Ontario Fire Code, Mississauga Executive Centre is required to hold fire drills for the safety education of Tenants and staff. A full evacuation fire drill is held in May or June of each year. Letters will be sent to all Tenants, along with a form requesting updated fire warden information (See page 43) and names of non-ambulatory staff requiring assistance (See page 44).

Once your company commences business operations, you will be provided with a copy of the approved fire plan for your building. Each company is required by law to take responsibility for their employee's safety and to designate fire wardens and deputy wardens to coordinate safety planning.

Colliers is committed to the safety of the building occupants and we ask that once a warden has been selected for your premises, that they contact the Property Management Office for further information.

In case of Fire:

- Operate the nearest fire alarm pull station.
- Call 911 and give the building name and address, give the floor and detail of the fire. Then, call the front desk or command centre of your building and give them the same details.
- DO NOT use elevators. Use stairwells and emergency exits only.
- If caught in heavy smoke, take short breaths, breathe through your nose and crawl to escape on your knees if necessary, as there is less smoke at floor level.

Evacuation Procedure:

If you have persons employed who require evacuation assistance, please ensure the Property Management Office is informed.

Do′s:

- Keep calm in an emergency
- Close each door of your office as you leave.
- Form an evacuation line two abreast.

- Use the enclosed stairwell for evacuation. Use the handrails.
- Listen for instructions and follow them.
- Clear the way for the Fire Department coming up the stairwell.
- Be ready to merge with other people evacuating the building.
- Once out of the building, go a reasonable distance away from the emergency or to the designated gathering area.
- The method of evacuation of handicapped should be determined by the individual Tenant. Assistance from the building staff will be available if required.

Don't's:

- DO NOT USE THE ELEVATORS.
- Do not run in the stairwell.
- Do not return to your premises until the authority in charge gives the "all clear".

Medical Emergency:

In the event of an accident or illness of an employee or visitor in your premises:

DO NOT MOVE the person. Administer first aid if you have the proper training.

- Call 911 and tell them the building name, address, floor, suite number and medical emergency. You may be asked to describe the condition of the victim.
- Call the front desk or Command Centre of your building and advise them of the situation. They will hold an elevator ready for the emergency medical team. Post one person at the elevator lobby on your floor to lead the medical team to the person in distress. While waiting for the medical team, keep the person warm and comfortable.

Natural Gas Leak:

Licensed natural gas service personnel perform all repairs to natural gas supply equipment. If there is the slightest suspicion of a gas odor similar to rotten eggs or a hissing sound of escaping gas, the following procedures should be taken:

- Contact the Property Management Office or the Service Centre. Building personnel will immediately be dispatched to investigate.
- Open all doors.
- Do not operate electrical switches, equipment, cell phones or pagers.
- Keep the area clear and barricade where necessary.
- The Fire Department, Consumers Gas and police may be called depending on the findings of the investigation. An evacuation may be necessary if there is the possibility of fire, explosion or other safety hazards.

Power Failure Procedures:

The building is equipped with an emergency backup diesel generator that supplies the building with emergency power in the event of a power failure. Emergency power feeds critical equipment and systems such as elevators, emergency lighting, fire protection and life safety systems.

Once a power failure occurs, there will be a short delay until the generator starts. Building evacuation is not mandatory unless directed by the Property Management Office. Please listen carefully to announcements for further instructions.

Threatening Call Report:

Threats of physical harm, harassment, etc. received over the phone should be recorded. Call Security to advise them of the call. You will be required to fill out a form (See page 46).

[8] BUILDING & CONSTRUCTION

a. Work Permits

Work permits are required for any type of work by outside contractors within your space. Once a contractor has been selected, a "Work Permit Request Form" (See pages 47 & 48) must be submitted to the Property Management Office by either fax (905.275.5337) or by email to the Operations Supervisor. You must submit the request at least 48 hours prior to the work being completed. This will permit and outline scheduled times and dates for your contractors / trades to perform work within the leased premises. Provide details for the scope of 29

work, construction dates, construction trades and contact numbers. Any work restrictions should be indicated to ensure that security has full information and can act on your behalf.

All work permits must be approved by the Property Management Office.

b. Standard Construction Regulations for all Colliers Buildings No smoking is permitted in or in close proximity to the building. Anyone found smoking on the premises or in the building will be dismissed from site.

Construction personnel will use the service elevator for transportation at all times.

It is the responsibility of the contractor to dispose of all garbage and debris. If a garbage bin is required, arrangements can be made with the Property Management Office to place a bin at the loading area.

Absolutely no work that causes emission of strong odors (millwork finishing, oil based painting, concrete sealing) is permitted during business hours.

A penalty of \$820.00 will be charged for fire alarms that are triggered as a result of construction.

c. Design and Construction Restrictions

All improvements or changes to your leased premises are subject to prior approval by the Colliers Property Management Office. This is done to maintain harmony of design throughout the building and to ensure that all government regulations and requirements are met.

The Property Management Office must receive two sets of construction drawings at least 4 weeks prior to the anticipated start of construction. Drawings will be reviewed to ensure compliance with building design and may be returned to you for any changes. In accordance with your lease, there may be a charge for engineering and architectural review, supervision, and construction coordination fees.

Please refer to the Design Criteria Manual for further information, available upon request from the Construction Manager at 905.281.7232.

d. Approved Contractors

A list of approved contractors can be found in the Design Criteria Manual. Please contact the Construction Manager or go to the Property Management Office to request a copy of this.

e. Insurance Certificates and Workers Compensation Board Coverage

All contractors working in any of the Colliers buildings are required to have appropriate liability insurance coverage including Worker's Compensation Board Insurance and liability coverage. The Property Management Office must be supplied with copies of Insurance Certificates and WSIB Coverage before work is scheduled to begin.

f. Drawings and Specifications Approval

The Property Management Office must receive two sets of construction drawings at least 4 weeks prior to the anticipated start of construction. Drawings will be reviewed to ensure compliance with building design and may be returned to the Tenant for any changes. In accordance with the lease, there may be a charge for engineering and architectural review, supervision and construction coordination fees.

Please refer to the Design Criteria Manual for further information or contact the Construction Manager.

g. Building Permits

A building permit issued by the City Of Mississauga is required for all alterations involving any demolition of: walls, ceiling renovations mechanical or electrical work. Copies of the permit drawings bearing the City Plans Examiner's stamp must be provided to the Property Management Office, along with a copy of the building permit, prior to construction.

Current WSIB Certificate and Insurance Certificate with additional insured are required by the Property Management Office.

Please refer to the Design Criteria Manual for further information or contact the Construction Manager.

h. Scheduling the Move

All moves are scheduled outside of business hours to minimize inconvenience to other Tenants. Moving hours are between 6:00 p.m. and 6:00 a.m. on weekdays and anytime on Saturday, Sunday and statuary holidays. To schedule your move, call the Property Management Office, main reception.

i. Locks

Tenants shall not add to or change existing locking mechanisms on any door in or to the premises without prior consent from the Property Management Office and shall, at the end of the term, remove such lock(s) at the Tenants expense.

At the end of the term, the Tenant shall promptly return to the Property Management Office all keys for the building and premises which are in possession of the Tenant.

j. Windows

Window coverings inside the premises of the building is to have a uniform exterior appearance, and Tenants shall not install any window shades, screens, drapes, covers or other materials on or at any window in the premises without the prior written consent from the Property Management Office. Tenant shall ensure that window coverings are closed on all windows in the premises while they are exposed to the direct rays of the sun.

k. Water Fixtures

The Tenant shall not use water fixtures for any purpose for which they are not intended, nor shall water be wasted by tampering with such fixtures. Any cost or damage resulting from such misuse by Tenant shall be paid for by the Tenant.

1. Carpet Pads

Where carpet has been provided directly or indirectly by the Property Management Office, the Tenant shall at its own expense install and maintain pads to protect the carpet under all furniture.

m. Heavy Articles

The Tenant shall not place in or move any heavy articles within the premises without the prior written consent from the Property Management Office. The Property Management Office may designate the location of any heavy articles within the premises.

n. Repairs, Maintenance, Alterations and Improvements

The Tenant shall carry out Tenant's repairs, maintenance, alterations and improvements in the premises only during times agreed in advance to by the Property Management Office and in a manner which will not interfere with the rights of other Tenants in the building.

o. Signage Request and Recommendations

To have your company name listed on the directory board or the lobby directory, or if you require standard building signage for your suite, please fill in the Signage Request Form (See page 45). Submit the form to the Property Management Office once completed.

[9] FORMS

- // CycleLoan Registration Form and Terms & Conditions
- / Pre-Authorized Electronic Funds Transfer Form
- 差 Fire Warden Form
- // List of Persons Requiring Evacuation Assistance Form
- 差 Signage Request Form
- / Threatening Call Form
- 💋 Work Permit Request Form
- // Parking Registration Forms

M. E. C. - CycleLoan REGISTRATION FORM



First Name (print):	
Last Name (print):	
Email address:	
Tel #:	
Security Pass Card #:	
Name of employer (company):	
Location (please circle):	MEC 1 2 3 4 Unit #:
Name of Mgr / Supervisor:	
Tel #:	
Email address:	
Do you plan to use/wear you	r own helmet?
Would you like to purchase a	helmet?
	The cost is \$15.00
Signature:	Date:
	By completing and signing this registration form I have read, understood and agree to the terms and conditions of the MEC CycleLoan Program.
Internal Use Only	

Registration Date: Approved? Expires:



MISSISSAUGA EXECUTIVE CENTRE (M.E.C.) CycleLoan Terms and Conditions

Purpose

1.

- CycleLoan is a bike sharing program offered to employees of Mississauga Executive Centre's ("MEC") tenants in
 possession of a valid security pass card (the "Renter").
- b. CycleLoan. is set up by Desjardins Financial Security Life Assurance Company and ONTARI Holdings Ltd. (collectively, the "Owner"), their property management agent, Colliers Macaulay Nicolls (Ontario) Inc. (the "Property Manager"), in affiliation with SustainMobility.
- c. These terms and agreements shall be governed by the laws of the Province of Ontario and the laws of Canada applicable therein and any dispute pertaining to the subject matter hereof shall be litigated in Mississauga, Ontario.
- d. In accordance with the privacy legislation, the personal information requested will be kept confidential and will not be disclosed to others prior to obtaining the Renter's consent unless there is a legal obligation to do so.
- e. The Renter is registering into this program voluntarily.

2. Registration

- a. A registration form must be completed and submitted to the Property Management office located at 2 Robert Speck Pkwy, Suite 260 for prior approval. All approved registrations are valid only for the calendar year in which they are completed.
- b. The Owner and/or Property Manager reserve the right to refuse or rescind the Renter's right to participate in CycleLoan at any time and for any reason whatsoever.
- c. At the end of each rental season, all registrations for that year expire.
- d. Re-registration is required for each new season, automatic renewal is not provided.
- Renters must provide accurate information about themselves and must read and sign a waiver before signing out any CycleLoan Equipment.

3. Availability

- a. CycleLoan program shall be available seasonally, from April 15th to November 15th, five (5) days a week, (Monday to Friday) from 8:00am to 5:00pm except for statutory holidays, in the event of inclement weather conditions and/or where competent authorities limit the use of, or restrict bicycle traffic in the city.
- b. The Owner and/or the Property Manager reserve the right to cancel, terminate, postpone, delay, adjust or pause the availability of the CycleLoan for any reason whatsoever.
- c. Access to the CycleLoan program is on a first come, first serve basis and conditional upon the availability of the CycleLoan Equipment.

Use

- a. Renter is required to register, read, understand and accept these Terms and Conditions as well as the Release and Indemnity set out herein before signing out any CycleLoan equipment consisting of bicycle, helmet, a lock and accessories attached to the bicycle (the "CycleLoan Equipment").
- b. To rent CycleLoan Equipment, Renter shall select a bicycle, helmet and lock and upon inspection, complete the log sign in sheet located with the lobby security guard and leave their security pass card.
- c. It is understood that the 'rental period' commences when the Renter signs out the CycleLoan Equipment and ends when the CycleLoan Equipment is returned and the Renter signs in.
- d. When returning CycleLoan Equipment, the Renter must secure it to the dock station using the lock provided.
- e. All CycleLoan Equipment must be returned no later than 5:00pm the same day to avoid penalties.
- f. Upon inspection of the returned CycleLoan Equipment by the security guard, if no damage is found, the Renter must sign in the CycleLoan Equipment by completing the log sheet and their security pass card will be returned.

5. Ownership of CycleLoan Equipment

- a. The Renter acknowledges and agrees:
 - i. not to transfer the CycleLoan Equipment to anyone while the CycleLoan Equipment is in their possession;
 - to use the CycleLoan Equipment as would a reasonable person, which excludes, without limitation:
 any use that is contrast to the provisions of the applicable read to the conditions and to the provisions.
 - any use that is contrary to the provisions of the applicable road traffic regulations and to the provisions
 of the Highway Safety Code;
 - 2) use on terrain or in conditions which are likely to damage the CycleLoan Equipment;
 - 3) any use of a CycleLoan Equipment which endangers the Renter or third parties;
 - 4) transporting a passenger in any way whatsoever; and
 - 5) more generally, any improper use of the CycleLoan Equipment;
 - iii. not to exceed the maximum load that can be borne by the bicycle, being 300lbs (136kg) for the bicycle and 30lbs (13.5kg) for the front wheel basket;

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- iv. to wear the safety head gear provided at all times when using the CycleLoan Equipment. If the Renter chooses to supply and wear their own safety head gear the Renter hereby agrees that the use of such safety head gear will be at the Renter's own risk. Renter acknowledges that the Owner, Property Manager and SutainMobility shall not be responsible for the condition and inspection of the helmet and Renter agrees to indemnify, defend and hold the Owner, Property Manager, SustainMobility, their respective parents, affiliates, subsidiaries, directors, officers, managers, members, representatives, employees, agents, successors and assigns harmless from any claims, lawsuits, harm, costs, demands, settlements, judgments, losses, liabilities, damages and expenses, including, but not limited to, attorneys' fees, costs and related expenses (collectively, "Liabilities") incurred by the Renter or any third party in connection with the Renter's use of its personal helmet during the Rental Period. If the Security Guard assisting the Renter observes obvious signs of damage to the Renter's personal helmet, they have the right to refuse/decline the Renter's use of the CycleLoan Equipment in that instance;
- that a copy of the Mississauga Road Safety Handbook was provided during the program introduction and is available online or at the Property Management office and the Renter will review same prior the use of the CycleLoan Equipment;
- to be responsible for the CycleLoan Equipment once removed from the dock station and agrees to do
 everything possible to prevent the disappearance, theft, deterioration or destruction of the CycleLoan
 Equipment;
- vii. to return the CycleLoan Equipment, the same day, no later than 5:00pm. Failure to comply with this obligation will be investigated and a penalty determined based on the nature of the incident;
- viii. to report, when returning a CycleLoan Equipment, any problem or malfunction related to the use of the CycleLoan Equipment; and
- ix. if a malfunction of the CycleLoan Equipment occurs during their possession and cannot be returned, the Renter is to secure the bicycle using the lock provided and call the Property Management office (# 905-275-5000) at which point arrangements will be made to collect and return the Renter to where the CycleLoan Equipment was signed out.

6. Restrictions

- a. The rental of the CycleLoan Equipment is for the exclusive use of the Renter who is expressly forbidden to permit any third party to use the CycleLoan Equipment in any way whatsoever.
- b. CycleLoan is not provided to any minor aged less than 18 years, accompanied or not.

7. Responsibilities and Representations

- a. The Renter shall be solely responsible for any damages to personal property, injury or loss caused directly or indirectly to the Renter or to any third party in connection with the Renter's use of the CycleLoan Equipment.
- b. Renter shall be responsible for any damages caused to the CycleLoan Equipment in connection with the Renter's use thereof, including damages to the CycleLoan Equipment caused by excessive use, or use in a way the CycleLoan Equipment wasn't designed.
- c. In the event of an accident/incident involving a bicycle, the Renter has an obligation to report the facts to the Property Management office within 24 hours following the occurrence.
- d. Renter may be held financially responsible for any loss or damage caused to any CycleLoan Equipment while in possession of the Renter.
- e. In the event of a disappearance or theft of the bicycle, or the CycleLoan Equipment, for which a renter is responsible, the renter has a duty to report the disappearance to the Property Management Office within 24 hours following the occurrence of the event. Any rental exceeding 24 hours (which period begins upon the removal of the CycleLoan Equipment) shall be deemed to be a disappearance of the bicycle until such time as the bicycle is found or returned and may lead to financial penalty.
- f. Renter shall be responsible for the CycleLoan Equipment until it has been secured in the dock station, inspected and accepted by the security guard and the CycleLoan Equipment signed in.
- g. The Renter represents being capable of using a bicycle and having the physical capacity required for such use.
- Renter is responsible for complying with all traffic safety laws and taking all necessary safety precautions including wearing a helmet at all times.

8. Penalties

a. The nature and/or amount of penalties due and owing by the Renter in the event of a breach of the provisions hereof shall be investigated and a penalty fee determined based on the nature of the incident, accident or breach of a renters obligations.

9. Interpretation

a. The Renter hereby agrees to comply with these Terms and Conditions and acknowledges and accepts that any breach



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thereof may result in the termination hereof in accordance with the law. No rights or privileges hereunder may be assigned to anyone in any way whatsoever.

10. Termination

- A Renter's registration will be terminated:
 - i. upon written notification and direction from the Renter, and/or;
 - ii. immediately upon a Renter's employer vacating M.E.C., and/or;
 - upon notification by a Renter or a Renter's employer that the Renter's employment has ended, ceased or been terminated for any reason whatsoever, and/or;
 - iv. if the Renter is in breach of these Terms and Conditions.

11. Representation and Acknowledgment of Renter

Renter hereby represent that Renter is physically capable of using a bicycle and that Renter will observe traffic laws and use the bicycle in a safe and non-threatening manner by abiding all traffic and safety laws.

Renter hereby acknowledge and understand that Renter responsible for the well being of the CycleLoan Equipment while it is under his/her possession, including theft and any physical damage to the CycleLoan Equipment, and Renter is hereby responsible for paying the costs of replacing or repairing the CycleLoan Equipment, and any additional costs associated with the loss of the CycleLoan Equipment, if such theft or damage occurs. Renter is hereby responsible and agrees to perform an inspection of the CycleLoan Equipment before borrowing and to report any damages before taking the CycleLoan Equipment, and waives all Liabilities which Renter may incur as a result of Renter's failure to inspect the CycleLoan Equipment before use.

12. ASSUMPTION OF RISK & RELEASE

RENTER ACKNOWLEDGES THAT RENTER HAS CAREFULLY READ THESE TERMS AND CONDITIONS AND FULLY UNDERSTANDS IT IS A RELEASE OF ALL CLAIMS ASSOCIATED WITH RENTER'S PARTICIPATION IN CYCLELOAN, AND USE OF THE CYCLELOAN EQUIPMENT. RENTER UNDERSTANDS THAT RENTER IS ASSUMING ALL RISK ASSOCIATED IN ANY WAY WITH RENTER'S PARTICIPATION IN THE CYCLELOAN AND THE USE OF THE CYCLELOAN EQUIPMENT AND THAT RENTER IS RELEASING, ON BEHALF OF HIMSELF/HERSELF, RENTER'S HEIRS, EXECUTORS, ADMINISTRATORS AND REPRESENTATIVES (COLLECITVELY, "RELEASORS"), INDEMNIFYING AND HOLDING OWNER, PROPERTY MANGER AND SUSTAINMOBILITY AND ALL OF THEIR RESPECTIVE PARENTS, SUBSIDIARIES, AFFILIATES, OFFICERS, DIRECTORS, MANAGERS, MEMBERS, SHAREHOLDERS, REPRESENTATIVES, EMPLOYEES, AGENTS, SUCCESSORS AND ASSIGNS, AND ANY PARTY CONNECTED WITH THE RENTAL OF THE CYCLELOAN EQUIPMENT (INDIVIDUALLY "RELEASED PERSON" AND COLLECTIVELY, THE "RELEASED PERSONS"), HARMLESS FROM ANY LIABILITY, INCLUDING BUT NOT LIMITED TO ANY LOSS, INJURY, DEATH OR DAMAGE (WHETHER INCIDENTAL, INDIRECT, PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR SPECIAL) TO ANY PERSON, ENTITY, OR PROPERTY, INCLUDING BUT NOT LIMITED TO THE RENTER, THE RELEASORS OR TO ANY THIRD PARTY. RENTER ACKNOWLEDGES AND AGREES THAT OWNER, PROPERTY MANAGER AND SUSTAINMOBILITY, JOINTLY AND SEVERALLY, HAVE MADE NO REPRESENTATIONS OR WARRANTIES, EITHER EXPRESS OR IMPLIED, CONCERNING THE FITNESS, SUITABILITY, OR MERCHANTABILITY OF THE CYCLELOAN EQUIPMENT, EITHER INDIVIDUALLY OR COLLECTIVELY. ADDITIONALLY, RENTER ACKNOWLEDGES AND AGREES THAT THE OWNER, PROPERTY MANAGER AND SUSTAINMOBILITY, JOINTLY AND SEVERALLY, EXPRESSLY DISCLAIM ANY AND ALL REPRESENTATIONS AND WARRANTIES, WHETHER ARISING FROM STATUTE, COMMON LAW, CUSTOM, OR OTHERWISE. RENTER IS AGREEING TO THESE TERMS AND CONDITIONS, AND PARTICIPATING IN THE CYCLELOAN AND USING THE CYCLELOAN. EQUIPMENT VOLUNTARILY OF RENTER'S OWN FREE WILL, AND INTEND BY RENTER'S SIGNATURE TO BE A COMPLETE AND UNCONDITIONAL RELASE OF LIABILITY TO THE GREATEST EXTENT ALLOWABLE BY LAW.

13. RELEASE AND INDEMNITY

The Renter agrees to indemnify, defend, and hold the Released Persons harmless from and against any and all Liabilities in connection with, resulting from or arising out of the Renter's participation in the CycleLoan, the Renter's use of the CycleLoan Equipment, or the Renter's breach of these Terms and Conditions. THE RENTER AGREES NOT TO SUE ANY OF THE RELEASED PERSONS AND FURTHER AKCNOWLEDGES AND AGREES THAT RENTER IS RELEASING ANY RIGHT TO MAKE A CLAIM OR FILE A LAWSUIT AGAINST ANY RELEASED PERSONS. If a Released Person is made a party to any litigation commenced by or against the Renter, then the Renter will indemnify, defend and hold the Released Person harmless from and against any and all Liabilities incurred or paid by the Released Person in connection with that litigation.

14. SURVIVABILITY & SEVERABILITY

If any term or provision of these Terms and Conditions is found by a court of competent jurisdiction to be illegal or otherwise unenforceable, such term or provision will not affect these Terms and Conditions' other terms or provisions, or the whole of these Terms and Conditions, but such term or provision will be deemed modified to the



Created May 2013.



extent necessary in the court's opinion to render such term or provision enforceable, and the rights and obligations of the parties will be construed and enforced accordingly, preserving to the fullest permissible extent the intent and the agreements of the parties. Sections 12 and 13 of these Terms and Conditions shall survive the termination of the CycleLoan program and Renter's participation therein.



Created May 2013.

PRE-AUTHORIZED ELECTRONIC FUNDS TRANSFER FORM

PRE-AUTHORIZED PAYMENTS - TERMS AND CONDITIONS

"I (We) acknowledge that this Authorization is provided for the benefit of the Payee and (Processing Institution) and is provided in consideration of (Processing Institution) agreeing to process debits against my account in accordance with the Rules of the Canadian Payments Association"

"I (We) warrant the guarantee that all persons whose signatures are required to sign on this account have signed this agreement below."

"I (We) hereby authorize the Payee to draw on the Payor's account number ______ with (Processing Institution), for the following purpose."

"This authorization may be cancelled at any time upon notice by the Payor of at least 30 days prior to the PAD being issued. I (We) acknowledge that, in order to revoke this authorization, I (We) must provide notice of revocation to the Payee. The payor may obtain a sample cancellation form, or further information on their right to cancel a PAD Agreement, at their financial institution or by visiting <u>www.cdnpay.ca</u>"

"I (We) acknowledge that provision and delivery of this authorization to the Payee constitutes delivery by the Payor to (Processing Institution). Any delivery of this authorization to you constitutes delivery by the Payor."

"I (We) undertake to inform the Payee, in writing, of any change in the account information provided in this authorization prior to the next due date of the PAD."

"I (We) acknowledge that (Processing Institution) is not required to verify that a PAD has been issued in accordance with the particulars of the Payor's Authorization including, but not limited to, the amount."

"I (We) acknowledge that (Processing Institution) is not required to verify that any purpose of payment for which the PAD was issued has been fulfilled by the Payee as a condition to honouring a PAD issued or caused to be issued by the Payee on the Payor's account."

"Revocation of this authorization does not terminate any contract for goods or services that exists between the Payor or the Payee. The Payor's Authorization applies only to the method of payment and does not otherwise have any bearing on the contract of goods or services exchanged."

"A PAD may be disputed by a Payor under the following conditions:

(1) The PAD was not drawn in accordance with the Payor's Authorization; or

- (2) The authorization was revoked; or
- (3) Pre-notification was not received."

"The Payor, in order to be reimbursed, acknowledges that a declaration to the effect that either (1), (2) or (3) took place, must be completed and presented to the branch of the Processing Institution holding the Payor's account up to and including 90 calendar days in the case of a personal household PAD for up to and including 10 business days in the case of a business PAD, after the date on which the PAD is disputed was posted on the Payor's account."

"The Payor acknowledges that a claim on the basis that the Payor's Authorization was revoked, or any other reason, is a matter to be resolved solely between the Payee and the Payor when disputing any PAD after (90 calendar days in the case of a personal/household PAD or 10 business days in the case of a business PAD)."

"The Payor has certain recourse rights if any debit does not comply with this agreement. For example, the Payor has the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement. To obtain more information on the Payor's rights, the Payor may contact their financial institution or by visiting <u>www.cdnpay.ca</u>"

Mississauga Executive Centre - FIRE WARDEN FORM

Please list below the appointed persons who will represent your premises.

TENANT NAME

SUIT	E	
DATE		
TIME		
TELE	PHONE #	
	FLOOR WARDEN	
	DEPUTY FLOOR WARDEN	
	ASSISTANT FLOOR WARDEN	
		_
PLEA	SE RETURN THIS FORM TO US AT YOUR EARL	IEST CONVENIENCE, AS WE WILL BE CONTACTING
YOU	WHEN WE BEGIN OUR FIRE WARDEN SEMINAR.	Executive Centre
	0	ng Evacuation Assistance
Tenan	it Name:	
Buildi	ng Address:	
Suite	Number:	
Telepl	hone Number:	
1.	Do you have staff members that would require as No	sistance to evacuate building in case of emergency: Yes
2.	If yes, please list the names of the individuals bel	ow:
	1	

2		
3		
4		
5		
6		
7		
8		
9		
10		
Prepared By:	Title:	
Date:		

Note: This information is confidential and kept on file by security for the Fire Department in times of emergency only.

Signage Request Form

Date:
Tenant:
Contact Person:
Title:
Phone #:
Lobby Directory
Name Requested:
Floor Directory
Name Requested:

Elevator Directory	
Name Requested:	
Other Signage	
Name Requested:	
Name Requested:	

Threatening Call Form

When a threatening call is received: Listen
Be calm
Do not interrupt the caller
Obtain as much information as you can
Initiate call trace action (if possible)
Questions to ask:
What is your name?
Why are you threatening me?
Where are you calling from?
What will you do?
When will you carry out your threat?
Are you doing this on your own?

What have I done to instigate this threat?

Identifying Characteristics of Caller

140	001101
Sex:	Diction:
Age:	Manner:
Voice:	Background Noises:
Threat Recipients Particulars	
Name:	
Company:	

Telephone: Date of Call: Time of Call:

Duration of Call:



MISSISSAUGA EXECUTIVE CENTRE MONTHLY (UNDERGROUND) PARKING AGREEMENT

Code:

1, 2, 3, AND 4 Robert Speck Parkway (THE "PARKING FACILITIES")

FOR GOOD AND VALID CONSIDERATION BEING THE PAYMENT BY ME OF MONTHLY PARKING FEES, AND DESJARDINS FINANCIAL SECURITY LIFE ASSURANCE COMPANY, AIMCO REALTY INVESTORS LP AND ONTARI HOLDINGS LTD. (The Landlord), GRANTING ME THE LICENSE TO USE CERTAIN PARKING AREAS, WE HEREBY AGREE AS FOLLOWS:

DESIGNATED PARKING	AREA:						
BUILDING PASS CARD #	t		HANG TAG N	UMBER	t:		
CAR INFORMATION: MAKE: MAKE:	MODEL		UR:		LIC.PLA	ГЕ#: _ ГЕ#: _	
ACCOUNTING INFORM CHARGES: MONTHLY F	ATION: ATE: \$ 57.96	+ H.S.7	r@(13%): <u>\$</u>	7.53	=	<u>s</u>	65.49

ADMINISTRATION FEE FOR CHANGES TO ACCOUNT: 3 10.00 (WAIVED FOR FIRST TIME PARKERS)

NON REFUNDABLE REPLACEMENT FEE FOR LOST, STOLEN OR DESTROYED CARDS OR HANG TAGS 425.00

The above rate is for monthly parking free payable without notice or demand in advance on the first day of each and every month. Non-payment, late payment and/or recurring delay of payment or breach of parking rules and regulations may result in immediate cancellation of parking privileges without notice or compensation, or right of exinstatement. Either the Landhord or myself may cancel this agreement for any reason on 30 days written notice. Parking charges are not prorated. Parking charges are all in Canadian funds.

If any entry device is used to gain access to/from the lot an access card fee will be required prior to issuance. Loss of this device will require a further access card administration fee that is also applicable for lost, stolen or destroyed cards.

Charges and location or configuration of parking areas are subject to change at the Landlord's discretion on reasonable notice in advance.

RESPONSIBILITIES

)	I agree to inform the Landlord (through its Manager, Colliers International) with 30 days advance written notice, of my intention to terminate this Agreement and further agree to return the hand tag/access card(s) to the Management office. I understand that a termination date may only occur on the last day of a month. If an entry device is returned to the parking facilities, I understand and agree that parking charges will be levied until such a time as such device is returned to the Landlord. Termination requests received between: 1° and 5° - effective end of same month, between: 6° and 31° - effective end of following month, between: 26° and 31° - effective end of following month.						
2)	I agree to pay monthly parking fees to the Landlord at 4 Robert Speck Parkway, Suite 260, through Electronic Funds Transfer, in advance on the first day of each and every month without notice or demand and that the Landlord shall not be required to issue any invoice for payment. A void cheque and EFT authorization form, along with payment of the first month's parking fee, shall be returned along with this fully executed Agreement.						
3)	I agree to display the hand tag provided in a visible area in my vehicle at all times when using the 'parking facilities' and I agree that I shall not park overnight without prior written authorization.						
4)	I understand that parking fees are solely for the use of parking areas and the Landlord shall not in any way be responsible or liable for any damage, destruction or loss of vehicle and its contents due to fire, theft, collision or otherwise, or for any personal or other injury of any nature whatsoever (including death) that may be suffered or sustained, regardless of the cause.						
5)	I understand that if I use any parking area other than the area allocated to me, I shall be deemed to be trespassing, and the Landlord may cause the offending motor vehicle to be removed and stored, and I shall pay on demand all costs and charges for such removal and storage.						
6)	I agree to indemnify the Landlord, its agents, officers and employees from and against any and all lawsuits, claims, losses, damages, expenses, obligations or liabilities of whatsoever nature, and respecting persons or property arising out of or related to the use or occupation of (or any activities conducted in) the parking area allocated to me or any part thereof, or any facilities therein.						
ŋ	I understand that the license constituted by this agreement is personal to me and, accordingly, is not assignable. Only the employees and authorized guests of tenants at Missiasauga Executive Centre are eligible for parking.						
8)	I agree not to assign or sublet any parking area, or authorize any usage thereof without the prior written consent of the Landlord, which consent, may be unreasonably and arbitrarily withh i d, at the Landlord's sole discretion.						
9	I understand that parking rights and privileges are subject to strict compliance with the rules and regulations from time to time enacted by the Landlord and communicated to me in writing. A copy of the rules and regulations are available through the management office at 4 Robert Speck Parkway, Suite 260. It is agreed and understood that no vehicles powered by propane, hydrogen, or natural gas are allowed in the underground-parking garage.						
PR	INT NAME: COMPANY NAME:						
SIG	NATURE: DATE:						
Ho	me Address: Business Address:						
City	r:Postal Code:Postal Code:						
Ho	me Phone Number: Work Phone Number:						

An Electronic Funds Transfer Form, a Void Oseque and a Oseque for first month, must accompany all parking application forms. If you have any questions place do not hesitate to contact the Parking Administrator at (905) 281-7204 or via email mecparking@colliers.com



MI33I33AUGA EXECUTIVE CENTRE MONTHLY (SURFACE) PARKING AGREEMENT

Code:

1, 2, 3, AND 4 Robert Speck Parkway (THE "PARKING FACILITIES")

FOR GOOD AND VALID CONSIDERATION BEING THE PAYMENT BY ME OF MONTHLY PARKING FEES, AND DESJARDINS FINANCIAL SECURITY LIFE ASSURANCE COMPANY, AIMCO REALTY INVESTORS LP AND ONTARI HOLDINGS LTD. (The Landlord), GRANTING ME THE LICENSE TO USE CERTAIN PARKING AREAS, WE HEREBY AGREE AS FOLLOWS:

DESIGNATED PARKING	AREA:					
BUILDING PASS CARD #	k		HANG TA	G NUMBEI	R:	
CAR INFORMATION: MAKE: MAKE:	MODEL:		UR:			
ACCOUNTING INFORM CHARGES: MONTHLY F	ATION: RATE: \$ 48.67	+ H.S.	Г @ (13%):	\$ 6.33	=	\$ 55.00

ADMINISTRATION FEE FOR CHANGES TO ACCOUNT: \$ 10.00 (WAIVED FOR FIRST TIME PARKERS)

NON REFUNDABLE REPLACEMENT FEE FOR LOST, STOLEN OR DESTROYED CARDS OR HANG TAGS \$25.00

The above rate is for monthly parking fees payable without notice or demand in advance on the first day of each and every month. Non-payment, late payment and/or recurring delay of payment or breach of parking rules and regulations may result in immediate cancellation of parking privileges without notice or compensation, or right of reinstatement. Either the Landlord or myself may cancel this agreement for any reason on 30 days written notice. Parking charges are not protected. Parking charges are all in Canadian funds.

If any entry device is used to gain access to/from the lot an access card fee will be required prior to issuance. Loss of this device will require a further access card administration fee that is also applicable for lost, stolen or destroyed cards.

Charges and location or configuration of parking areas are subject to change at the Landlord's discretion on reasonable notice in advance.

RESPONSIBILITIES

Initials:	i) I agree to inform the Landlord (through in Manager, Colliers International) with 30 days advance written notice, of my intention to terminate this Agreement and further agree to return the hand tag/access card(s) to the Management office. I understand that a termination date may only occur on the last day of a month. If an entry device is required to gain access to the parking facilities, I understand and agree that parking charges will be levied until such a time as such device is returned to the Landlord. Termination requests received between: 1 th and 5 th - effective and of sume month. If an entry device is returned to the Landlord, between: 0 th and 25 th - effective and of following month.							
	2)	on the first day of each and every month without notice or d	rt Speck Parkway, Suite 260, through Electronic Funds Transfer, in advance emand and that the Landlord shall not be required to issue any invoice for with payment of the first month's parking fee, shall be returned along with					
	3)	I agree to display the hand tag provided in a visible area in my not park overnight without prior written authorization.	vehicle at all times when using the 'parking facilities' and I agree that I shall					
	4)		areas and the Landlord shall not in any way be responsible or liable for any fire, theft, collision or otherwise, or for any personal or other injury of any tained, regardless of the cause.					
	5)	I understand that if I use any parking area other than the area cause the offending motor vehicle to be removed and stored, as	allocated to me, I shall be deemed to be trespassing, and the Landlord may ad I shall pay on demand all costs and charges for such removal and storage.					
	9		mployees from and against any and all lawsuits, claims, losses, damages, I respecting persons or property arising out of or related to the use or llocated to me or any part thereof, or any facilities therein.					
	ŋ	I understand that the license constituted by this agreement is authorized guests of tenants at Mississauga Executive Centre ar	personal to me and, accordingly, is not assignable. Only the employees and e eligible for parking.					
	8)	I agree not to assign or sublet any parking area, or authorize a consent, may be unreasonably and arbitrarily withh id , at the L	my usage thereof without the prior written consent of the Landlord, which and/ord's sole discretion.					
	9	the Landlord and communicated to me in writing. A copy of Robert Speck Parkway, Suite 260. It is agreed and understood in the underground-parking garage.	rict compliance with the rules and regulations from time to time enacted by the rules and regulations are available through the management office at 4 that no vehicles powered by propane, hydrogen, or natural gas are allowed					
	PRI		COMPANY NAME:					
	SIGN	ATURE:	DATE:					
	Hom	e Address:	Business Address:					
	City:	Postal Code:	City:Postal Code:					
	Hom	e Phone Number:	Work Phone Number:					
	Mobi	le Phone Number:	Email Address:					

An Electronic Funds Transfer Form, a Void Osegue and a Oseque for first month, must accompany all parking application forms. If you have any questions please do not hesitate to contact the Parking Administrator at (905) 281-7204 or via email mechanking@solliers.com.



MISSISSAUGA EXECUTIVE CENTRE: 1-4 ROBERT SPECK PARKWAY

SHARED ELECTRIC VEHICLE (E.V.) PLUG IN PROGRAM

-Registration Form and Program Details-

The Mississauga Executive Centre is pleased to provide tenants with a Shared Electric Vehicle (E.V.) Plug In Program, located in the underground parking facilities.

Parking Facilities:	Underground parking garage at Mississauga Executive Center at 1, 3 & 4 Robert
Parking Facilities:	Speck Parkway, Mississauga ON.
Monthly Parker:	An individual that receives a coloured hang tag and/or access card, pays the applicable fee(s) and is not in default – or an individual that receives a coloured hang tag and/or access card and whose employer pays the applicable fee (s) on
	their behalf and is not in default.
Registered User:	A monthly parker who agrees to the program rules, completes the registration form and displays the correct coloured hang tag.
Electric Vehicle:	A non-commercial electric or hybrid vehicle that is within the limits of the parking facilities as sign posted in specific areas in the parking facilities.
Electric Vehicle Plug-In:	Eaton 240V (Wall mounted) Charging Station provided by the Landlord, installed in designated parking spaces in the underground parking facility. Each unit is 240V Level 2 equipped with a 24 ft cable, indoor & outdoor rated with interlocked power/ground fault and over-current protection.

Program Details and Rules:

- The program is offered only to monthly parkers who complete and return the registration form to the Management Office.
- 2. The program is offered to owners of electric or hybrid vehicles only.
- 3. The program is not offered to owners of commercial or diesel/gas powered vehicles.
- The program is applicable during regular business hours only. After hours use must be pre-approved by Management.
- Registered users acknowledge that the program is to be used on a first come, first serve basis and is not to be considered or used as a privileged, reserved parking space.
- Registered users acknowledge that this is a shared program, agree to be respectful of other registered users and agree to relocate their vehicle after 4 hours max use. Relocation to an available space within the underground or surface parking facility is permitted (excluding visitor and reserved parking areas).
- 7. There is no hydro charge to use the Electric Vehicle Plug-In*.
- Registered users agree to handle the E.V. Plug-In unit with care and consideration and agree to secure the cable on the holder provided and away from the floor.
- Registered users agree to pay the applicable monthly cost of an underground, unreserved parking space**.
- 10. Registered users are not exempt from the existing Parking Rules and Regulations.
- 11. Registered users agree to return their existing hang tag (if in possession of one) for a new coloured hang tag, provided upon registration, and agree to clearly display the same in their vehicle.
- 12. Failure to comply with the rules of the program will result in termination of registration.
- 13. Management reserves the right to decline, refuse and/or cancel registration.

*Management reserves the right to introduce a program fee or charge at any time, giving reasonable notice to registered users. **Management reserves the right to increase parking rates at any time, giving reasonable notice to monthly parkers.

Page 1 of 2



MISSISSAUGA EXECUTIVE CENTRE: 1-4 ROBERT SPECK PARKWAY SHARED ELECTRIC VEHICLE (E.V.) PLUG IN PROGRAM

-Registration Form and Program Details-

REGISTRATION FORM

To become a registered user of the E.V. Program, please complete the form below and return to <u>MECParking@colliers.com</u>.

First and Last Name:					
	(please print)				
Company name:					
Building Location:	1	2	3	4	Robert Speck Parkway
Building Location:	1	2	2	4	Robert Speck Parkway
	(please circle the building you park your vehicle in)				
Vehicle License Plate, Type, Model, Colour:					
Email address:					
Tel/Cell #:					
Signature:					
	(I und	erstand	and agre	ee to the	Program Details and Rules)

Management Contacts:

 Management Office:
 Colliers International, 4 Robert Speck Parkway, Suite 260, Mississauga ON L4Z 1S1

 Parking Administrator:
 Adriana Carvalho, Direct Line # 905-281-7204 mecparking@collliers.com Main Reception 905-275-5000

 Parking office
 Mon-Fri 09:00am – 05:00pm (excluding statutory holidays).

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